

TERMS OF USE

Effective Date: 1/1/2026

Last Updated: 1/1/2026

Welcome to the website of Fidelity Behavioral Health LLC (“Company,” “we,” “our,” or “us”), located at <https://fidelitybehavioralhealth.com> (the “Website”). By accessing or using this Website, you agree to be bound by these Terms of Use. If you do not agree, please do not use this Website.

1. Website Purpose and No Medical Advice

The content on this Website is provided for informational and educational purposes only. It is not medical advice, mental health advice, diagnosis, or treatment. Use of this Website does not create a provider–patient relationship. If you are experiencing a medical or mental health emergency, call 911 or dial 988 for the Suicide & Crisis Lifeline.

2. No Provider–Patient Relationship

Submitting contact forms, emails, or inquiries through this Website does not establish a therapeutic or confidential relationship. A treatment relationship is only formed after completion of intake procedures and mutual written agreement.

3. Telehealth Services

Fidelity Behavioral Health LLC may offer telehealth services where clinically appropriate. Telehealth services are provided only to eligible individuals located in states where our providers are licensed. Telehealth involves the use of electronic communications to provide clinical services. While we use secure platforms, electronic communications may carry inherent risks including technical failures or unauthorized access. Participation in telehealth services requires separate informed consent and completion of intake documentation. The information on this Website does not constitute telehealth treatment, medical advice, or clinical services.

4. Eligibility

You must be at least 18 years old to use this Website.

5. Intellectual Property

All Website content, including text, graphics, logos, and design, is the property of Fidelity Behavioral Health LLC and protected by applicable intellectual property laws. Unauthorized use is prohibited.

6. Acceptable Use

You agree not to use the Website for unlawful purposes, attempt unauthorized access, introduce malicious code, or interfere with Website functionality.

7. Third-Party Links

We are not responsible for the content or practices of third-party websites linked from our Website.

8. Disclaimer of Warranties

This Website is provided “as is” without warranties of any kind. We do not guarantee accuracy, completeness, or uninterrupted access.

9. Limitation of Liability

To the fullest extent permitted by law, Fidelity Behavioral Health LLC is not liable for damages arising from use of or reliance on this Website.

10. Governing Law

These Terms are governed by the laws of the State of Colorado.

11. Contact Information

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